

CATALOGUE OF EVALUATION PRODUCTS AND SERVICES



WHO WE ARE



The **Vienna Evaluation Unit (VEU)** is a core entity within MSF dedicated to advancing **evidence-informed decision-making**. Our services are designed to **support operations, enhance learning, and strengthen accountability** across MSF.

We offer a **suite of evaluation and research products** tailored to the needs of MSF's Operational Centres (OCs), missions, and internal stakeholders. Whether it's a full-scale evaluation, a review exercise, or an assessment, we apply rigorous methodologies to deliver practical insights and actionable recommendations.

**TURNING
KNOWLEDGE
INTO ACTION**

OUR SERVICES

1. EVALUATIONS AND LEARNING EXERCISES

We conduct **systematic and objective assessments** of projects and policies to provide insights on efficiency, effectiveness, relevance, coherence, coverage, impact and other selected criteria of evaluative reflection.

KEY OFFERINGS:

- ▶ **FULL ASSESSMENTS**
Evaluations (ex-ante, formative, ex post)
Real-Time Evaluations
(conducted during project implementation)
- ▶ **REVIEWS**
After Action Reviews
- ▶ **PROGRAMMATIC CAPITALIZATIONS**
Capitalisations (condensed assessments)
& Lessons-Learnt Exercises
- ▶ **META EVALUATIONS**
- ▶ **AD HOC ASSESSMENTS AND CONSULTATIONS**

KEY OUTPUTS:

- ▶ **actionable recommendations, stakeholder debriefings, fit for purpose outputs (presentations, reports, visuals, events) with dissemination and post-evaluation support.**

2. MONITORING FRAMEWORKS DEVELOPEMENT

We help design **robust monitoring systems** to track progress, measure performance, and enhance programmatic decision-making.

KEY OFFERINGS:

- ▶ **Theory of Change & Logical Framework Development**
- ▶ **SMART Indicator Selection**
- ▶ **Bespoke Data Collection & Analysis Strategies**
- ▶ **Capacity Building on Monitoring Tools**

3. SOCIAL SCIENCE-BASED RESEARCH

We apply **anthropological and qualitative research** to understand the human experience and contextual realities of MSF operations.

KEY OFFERINGS:

- ▶ Anthropological studies/qualitative research
- ▶ Rapid assessments
- ▶ Remote support and anthropological consultations
- ▶ Literature reviews
- ▶ Publications/contributions to academic debate on anthropology and humanitarian action
- ▶ Teaching and training on qualitative methods

RESEARCH AREAS:

- ▶ Access to healthcare and health-seeking behaviour
- ▶ Cultural determinants of health
- ▶ Health related topics from MSF operations and field projects: (MDR TB, HIV/AIDS, nutrition, SRH, key populations, etc.)
- ▶ People-centred and participatory approaches to humanitarian action

4. CAPACITY BUILDING

We support MSF's **learning culture** through training, coaching, and advisory support to strengthen internal evaluation and research capacities.

FORMATS:

- ▶ Annual training on How to Evaluate Humanitarian Programs
- ▶ Regular refresher Webinars on Evaluations at MSF
- ▶ Practical Tools & Guidelines available on VEU SharePoint
- ▶ Internal Knowledge-Sharing Sessions – upon request & needs driven

WHY WORK WITH US?



FROM LIGHT-TOUCH ADVISORY SUPPORT TO FULL EVALUATION EXECUTION

- ▶ **Tailored Support:**
We manage and support the process from beginning to end to make it easy for you and ensure a quality product.
- ▶ **High-Quality Standards:**
Rigorous methodologies assuring credibility
- ▶ **Interdisciplinary Expertise:**
Medical, public health, anthropological, social science, and evaluation specialists
- ▶ **MSF-Driven & Context-Aware:**
Practical recommendations informed by our field realities
- ▶ **Commitment to Organizational Learning:**
Knowledge translated into action



HOW TO ENGAGE WITH US

CONTACT US: Reach out for tailored support and consultation.
LET'S DISCUSS YOUR EVALUATION AND RESEARCH NEEDS.

LEARN MORE: Visit our website or attend our events and training sessions.

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